

Merchant Mariner Credential Application Status E-mails

On November 1, 2015, mariners who receive automated credential status e-mails will notice some changes. The e-mails have been revised in an effort to provide more clarity and greater separation between those referring to Merchant Mariner Credentials or Endorsements and those referring to Medical Certificates. Additionally, a new e-mail has been created to provide awareness of when an application has begun its initial processing. This e-mail will include the applicant's Mariner Reference Number and Application ID, which are needed in order to check application status online. To check the status online, select **Application Status** in the upper-left corner of the [National Maritime Center \(NMC\) homepage](#). In addition, all of the e-mails will contain a link directly to the [NMC Chat](#) function.

If you are not receiving status update e-mails and would like to, please contact the NMC via [Chat](#), via e-mail at iasknmc@uscg.mil, or by phone at 1-888-IASKNMC (427-5662).

Sincerely,

/J. P. Novotny/

Jeffrey P. Novotny
Captain, U.S. Coast Guard
Commanding Officer